

2020 WALL CALENDAR NOW AVAILABLE

Vibrant images with compelling messages tell the story of the Contra Costa Canal in our 2020 wall calendar. The wall calendar, available at Contra Costa Water District offices beginning October 16, features illustrations by 12 local youths selected during our second Water Awareness Youth Art Contest held earlier in the year. More than 700 ballots were cast, and 12 entries rose to the top. The theme of this year's contest was the 48-mile Contra Costa Canal, the backbone of your drinking water system.

Don't Miss a Drop! Want to find out about local water issues and upcoming events? Like Contra Costa Water District on Facebook and follow @CCWD on Twitter.



BOARD OF DIRECTORS

Lisa M. Borba, AICP
PRESIDENT

Connstance Holdaway
VICE PRESIDENT

Ernesto A. Avila, P.E.
Bette Boatman

John A. Burgh

Jerry Brown
GENERAL MANAGER

Oliver Symonds
WRITER/EDITOR

On Tap

FALL 2019

A PUBLICATION OF THE CONTRA COSTA WATER DISTRICT | CCWATER.COM

- In This Issue:**
- Rates Fund Reliability
 - Commitment to Transparency
 - Emergency Preparedness

On Tap

FALL 2019



Presorted
Standard
U.S. Postage
PAID
Concord, CA
Permit #530

RATES FUND RELIABILITY

Your rates buy more than water. Each dollar you pay also funds important investments in the water system to ensure water is available at your tap 24 hours a day, seven days a week.

Keeping your infrastructure up to date and in good repair is essential to the delivery of safe, clean water today and in the future. Every year, Contra Costa Water District forecasts investments in the system that will need to take place in the next 10 years. By planning this far ahead, we're able to keep your rates low and your water service reliability high.

Here are just a few recent projects that are funded with your water rates:

Contra Costa Canal Repairs. The Contra Costa Canal delivers more than 99% of the water we deliver. An overhaul of the electrical substations along the Contra Costa Canal in Antioch and Oakley replaced outdated equipment, increased public and worker safety, reduced maintenance costs, and improved the reliability of canal operations. In the coming year, we'll be making repairs to damaged sections of the canal's concrete liner.

Water Treatment Plant Upgrades. We operate three plants that treat the drinking water delivered to homes and businesses throughout our service area. In addition to routine maintenance performed each year, upgrades this winter include renovations of the power distribution system, improvements to chemical storage, and other safety projects.

Water Pipe Replacements. We maintain nearly 900 miles of pipes. Replacement of pipes reduces the number of unplanned and costly outages in the system. We've recently replaced water pipes in Pleasant Hill, Concord, Pacheco, and Martinez. Additional pipeline replacement projects are planned in 2020.

Tank Improvements. Treated water tanks throughout our service area provide necessary storage for your everyday water use and for firefighting. We've recently made improvements at our Midhill Pump Station and Reservoir in Martinez. In the upcoming year, improvements will be made at tanks in Martinez, Concord, and Walnut Creek.

You can view more planned projects in our 10-Year Capital Improvement Program by visiting our website, ccwater.com.



Contra Costa Canal repairs



Water pipe replacement



Tank improvements

IS YOUR HOUSEHOLD PREPARED FOR AN EMERGENCY?

Earlier this fire season, PG&E announced plans to proactively turn off electricity when extreme fire conditions threaten its system. The outages—called Public Safety Power Shutoffs—could impact widespread areas and last for several days, with little notice.

Contra Costa Water District took swift action to prepare for a potential power loss at our facilities. We updated our emergency response plans, deployed backup generators, and coordinated with PG&E and regional water utilities. While we are now nearing the end of this fire season, it's still important for your family to be prepared for any type of disaster.

TAKE ACTION

These tips will help your family during an unplanned water outage, earthquake, or other emergency.

Update your contact information. Too often, our customer database has old or missing contact information. Help us reach you during an emergency by ensuring we have a current mobile number and email address.

Store an emergency water supply. Keep at least two gallons of water per person per day and plan to rely on this supply for at least three days. That is 24 gallons for a family of four.

Use water sparingly. While we are equipped to keep the water on during a Power Safety Power Shutoff, customers should be prepared to reduce their water use. During an emergency, we will



Backup generators stationed in high-risk areas will keep pumps running during an emergency.

notify you if it becomes necessary to reduce your water use to maintain water in storage for firefighting and other emergency response needs.

Keep in touch. Follow our social media channels to receive periodic updates throughout an emergency.

Review your home kit. Visit [Ready.gov](https://www.ready.gov) or the American Red Cross to ensure your home emergency preparedness plan is complete.

COMMITMENT TO TRANSPARENCY

Contra Costa Water District received the District Transparency Certificate of Excellence by the Special District Leadership Foundation (SDLF) in recognition of its outstanding efforts to promote transparency and good governance.

To receive the award, a special district must demonstrate the completion of essential governance transparency requirements, including ethics training for all board members, properly conducting open and public meetings, and filing financial transactions and compensation reports to the State Controller in a timely manner.

SDLF is an independent, non-profit organization formed to promote good governance and best practices among California's special districts through certification, accreditation, and other recognition programs.

Contra Costa Water District
main offices in Concord



GET INVOLVED

Attend a public meeting and learn how your water system works!

The Board of Directors typically meets in regular session on the first and third Wednesdays of every month at 6:30 p.m. at 1331 Concord Avenue, Concord.

Find agendas and minutes at [ccwater.com](https://www.ccwater.com).