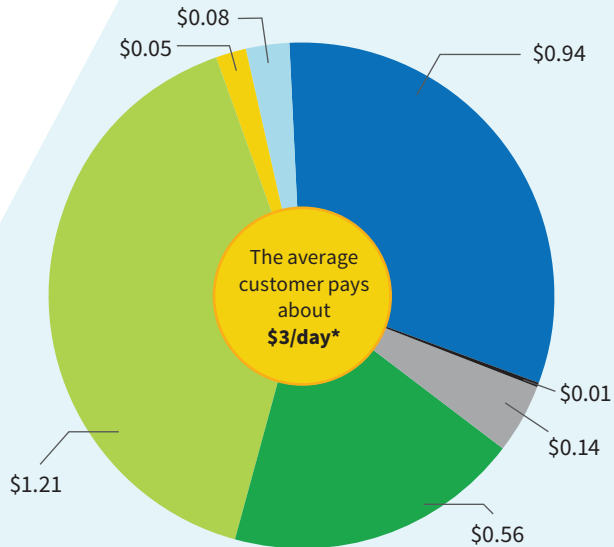


YOUR WATER RATES AT WORK

- INVESTMENTS IN INFRASTRUCTURE**
Pipeline Renewal, Canal Replacement, Water Treatment Plant Upgrades
- PURCHASED WATER**
- WATER SUPPLY AND RESOURCE PROTECTION**
Water Supply Planning, Watershed Management, Recreation
- SYSTEM OPERATIONS & MAINTENANCE**
Water Treatment, Water Delivery, Leak Inspection and Repair
- ADMINISTRATION**
Human Resources, Safety, Accounting and Payroll
- CUSTOMER CARE**
Customer Service, Billing, Water Efficiency Support, and Public Affairs
- COMMUNITY EDUCATION AND WORKFORCE DEVELOPMENT**
K-12 Water Education and Field Trips, and Internships

* Figure is based on a customer who uses 260 gallons per day and lives in Energy Zone 1.



MODERN CONVEYANCE IS AN INVESTMENT

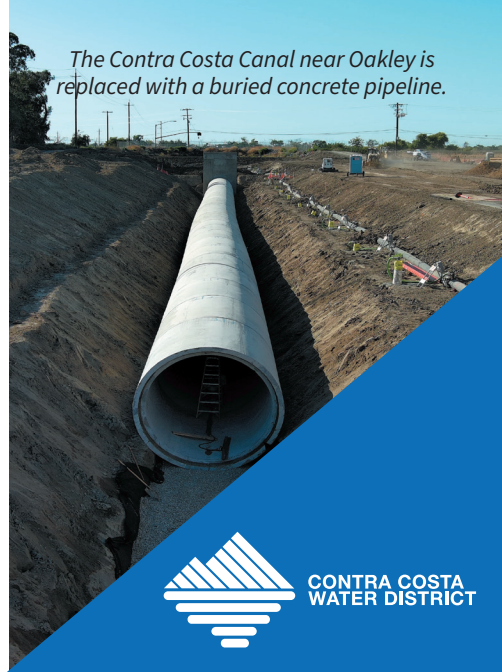
IN RELIABLE WATER FOR TODAY AND TOMORROW

The 90-year-old Contra Costa Canal, which has faithfully delivered the water that eventually reaches your home, is getting a much-needed upgrade. With an investment of more than \$20 million, Contra Costa Water District is replacing a roughly one-mile section of the earthen canal near Oakley with a buried pipeline.

The current project is a step toward piping 21 miles of the canal from Oakley to north Concord, which has a concrete liner. The canal's age has brought about significant challenges, from escalating maintenance costs due to aging equipment and crumbling concrete, to concerns about soil movement. The open channel also allows water loss through evaporation, algae blooms to develop, and even tragic accidents to occur. A pipeline will improve the way we deliver water. It ensures that every drop reaches our treatment plants safely, efficiently and reliably.

These essential projects, like others in our water system, are partially funded through the rates you pay for water service. This investment doesn't just solve current problems; it secures reliable water for today and tomorrow.

The Contra Costa Canal near Oakley is replaced with a buried concrete pipeline.



**CONTRA COSTA
WATER DISTRICT**